

# Stay on track with your health

To make it easier to never miss a day of your medication, Walgreens offers a variety of tools and services you can use when and where it's most convenient for you. That includes our mobile app, at Walgreens.com, through emails and texts and at Walgreens convenient neighborhood locations.



## How to download the mobile app

- 1 Visit the Apple App Store or Google Play, depending on your phone or device.
- 2 Search for **Walgreens**.
- 3 Tap **Install**.
- 4 Once the install is complete, you can tap **Open** on the app store window or tap the **Walgreens icon** on your screen.



## How to create a Walgreens account

You can use a single account to manage your prescriptions from our app or at Walgreens.com.

If you don't already have an account:

- 1 Open the app or go to Walgreens.com.
  - 2 Tap **Register**, fill out the required information.
  - 3 Create a password and you're ready to go
- [Click here](#) to go directly to the registration page.

# Making refills a snap

## 90-day refills

Get three refills in one to help you save time, keep on course with your health and lower your copays.\*

### At the store

Ask a pharmacy team member to set up recurring 90-day refills.

### Walgreens.com

Ask a pharmacy team member.

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## Save a Trip Refills®

If you have multiple maintenance prescriptions, this new service can align them all so they refill on the date you choose. You'll save time by only making one trip to the pharmacy for all your refills.† [Click here to learn more.](#)

### At the store

Ask a pharmacy team member.

### Phone

Call 833-SAVE-TRIP (833-728-3874).

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## Automatic refills

Walgreens will automatically refill your prescription a few days before it runs out and notify you when it's ready.\*

### At the store

Ask a pharmacy team member.

### Walgreens.com

Visit [Walgreens.com/AutoRefill](https://www.walgreens.com/AutoRefill).

### Mobile app

Tap **Prescriptions** on the home screen, then tap **Manage Auto Refills**.

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## Refill and pickup reminders

Walgreens alerts you when it's time to order a refill or pick up your medication. You can be notified by phone call, email, text or a combination. To sign up:

### Mobile app

1. Tap the settings icon on the home screen.
2. Tap **Notifications & Preferences** and select the service you want.

### Walgreens.com

1. Click on the **Health Info & Services** tab.
2. Click on **Get text alerts and refill reminders**.

### Text

Text **JoinRx** to 21525†.

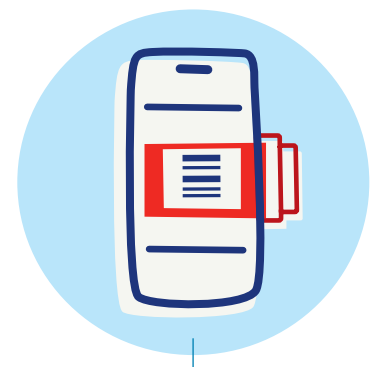
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## Refill by scan

You can use your phone or tablet camera to make it easy to refill a prescription.‡  
(State restrictions may apply.)

### Mobile app

1. Open the app and sign in.
2. Tap **Refill by Scan** on the home screen or tap **Prescriptions**. On the home screen then tap **Refill by Scan**.
3. Follow the instructions to scan the bar code on bottle.
4. Confirm your information and submit.



**Refill by Scan**  
Point camera at barcode

# More tools to simplify your life

## Prescription status

Keeps you informed about which prescriptions are in process and which are ready for pickup.

### Mobile app

1. Open the app and sign in.
2. Tap **Prescriptions**.
3. Tap **Rx Status & History**.

### Walgreens.com

1. Visit [Walgreens.com](https://www.walgreens.com) and sign in.
2. Click **Rx Refills**.
3. Click **Rx Status**.

### Text

Text **RXSTATUS** to 21525<sup>‡</sup>.

## Pill Reminder

Alerts you when it is time to take your medication and records dosages.

### Mobile app

1. Open the app and sign in.
2. Tap **Prescriptions**.
3. Tap **Pill Reminder**.
4. Follow the instructions to choose a medication, set a time and input other information.

**Pill Reminder**  
Take morning med @8:00 AM  
Metformin 500 mg tablets  
Take one tablet with food, with water  
TAKE SNOOZE FOR 30 SKIP



## Update insurance card by scan

You can use your phone or tablet camera to make it easy to update your insurance card.<sup>‡</sup>

### Mobile app

1. Open the app and sign in.
2. Tap **Prescriptions** on the home screen then tap **Submit Rx Insurance Card**.
3. Follow the instructions to scan the bar code on your card.
4. Confirm your information and submit.

## Transfer by scan

You can use your phone or tablet camera to make it easy to transfer a prescription.<sup>‡</sup>  
(State restrictions may apply).

### Mobile app

1. Open the app and sign in.
2. Tap **Prescriptions** on the home screen then tap **Transfer Rx**.
3. Follow the instructions to scan the front of the bottle.
4. Confirm your information and submit.



**Transfer Rx**  
Position bottle so pharmacy name and prescription name are visible.

# Questions? Walgreens is here

## Pharmacy Chat

This service connects you to a pharmacy professional to answer your medication questions 24/7.<sup>\$</sup>

### Mobile app

1. Open the app and sign in.
2. Tap **Health Services** on the home screen.
3. Tap **Pharmacy Chat**.

### Walgreens.com

Visit [Walgreens.com/PharmacyChat](https://Walgreens.com/PharmacyChat).



**Mary:** My doctor prescribed lisinopril for my high blood pressure but my blood pressure readings are not high all the time. Can I just take it when it's over my goal?

**Jane D., Pharmacist:** Hi Mary! It's important to take your medication as directed, even when your readings are in normal range, because blood pressure management is about prevention. If you skip a day or do not take it as directed, your blood pressure may not be controlled properly and may also put you at a greater risk for other complications.

**Mary:** Thank you so much. I'll continue to take my medication every day.

**Jane D., Pharmacist:** No problem. Feel free to contact us again if you have any questions.

## The personal touch

Even with all the services you can take advantage of on your devices, we love to see you in person too. Your Walgreens pharmacy team is nearby and ready with expert advice to help you stay on course with your medication.

**If you have questions about any of these services and tools, just ask a pharmacy team member.**



<sup>\*</sup>Subject to health plan coverage and copayment. Ask your pharmacist or see your health plan for details.

<sup>†</sup>Valid only with certain medications at participating stores. There is no cost for the Save a Trip Refills<sup>®</sup> service. Copayment amounts may be prorated. Other restrictions may apply. See pharmacist for more details. You may select multiple/two pickup dates to offset prescription costs.

<sup>#</sup>Message and data rates may apply. Ongoing texts may be sent using an automatic telephone dialing system when prescriptions are ready for pickup and refill. Consent not required for purchase. Reply STOP to cancel or HELP for help.

<sup>\$</sup>Availability varies with heavy usage.

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