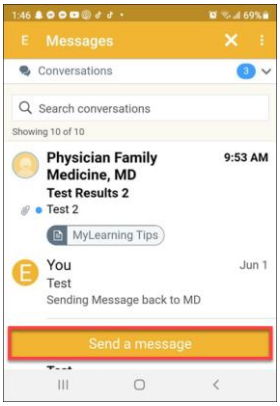
MyChart Sending Messages to your Provider (Mobile Version) – Patient Facing

You have the option to communicate with your Provider through MyChart. This document shows you how to navigate the mobile version of MyChart messaging.

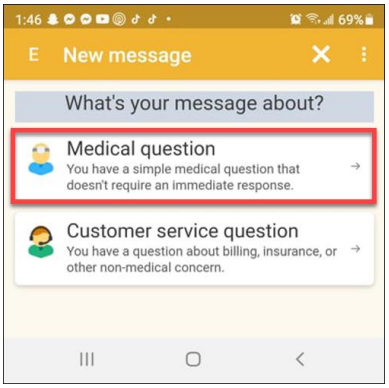
Send a Message via a Mobile Phone

1. *Log in* to **MyChart**.
2. *Tap* the **Messages** icon.

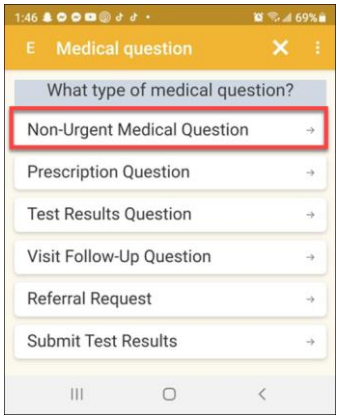
3. *Tap* the **SEND A MESSAGE** button (yellow bar at the bottom of the screen).



4. *Tap* **Medical question** or **Customer service question**.



5. *Tap* the **message type**.



6. *Choose* a **Recipient**.

7. *Enter* your **subject** on the subject line.
8. *Enter* your **message** in the message box.
   - Attach an Image if you would like to by clicking the paper clip icon.
     - You can attach up to 9 files.
     - The allowed file types are BMP, GIF, JPEG, JPG, PDF, PNG, TIF, TIFF.
     - The maximum file size is 5.86 MB for images & PDFs.
9. *Tap* the **Send** icon in the bottom left hand corner of your screen.

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