

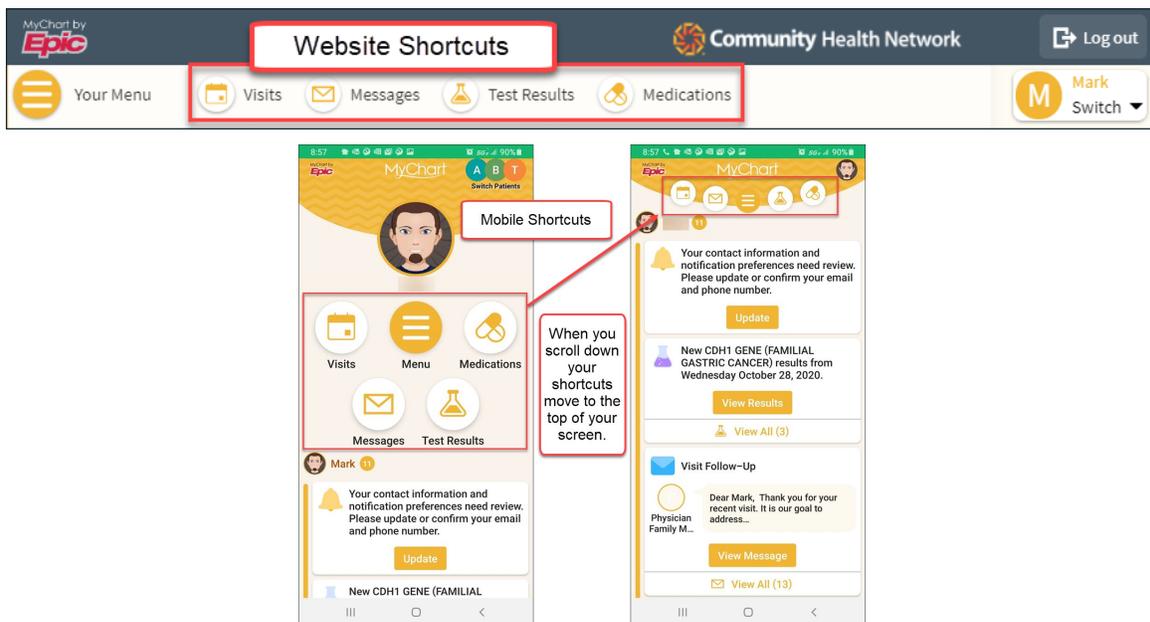
MyChart's New Home Page (Patient Facing)

MyChart's redesigned home page adapts to your needs and helps you feel more at home, whether you're using the MyChart website or mobile app. The new design presents you with shortcuts to common activities and an actionable feed of updates when you log in to help you focus on the most important information. Along with the home page redesign comes consistency between the MyChart website and the MyChart mobile app – all features that are available on the MyChart website are now also accessible to patients through the MyChart mobile app.

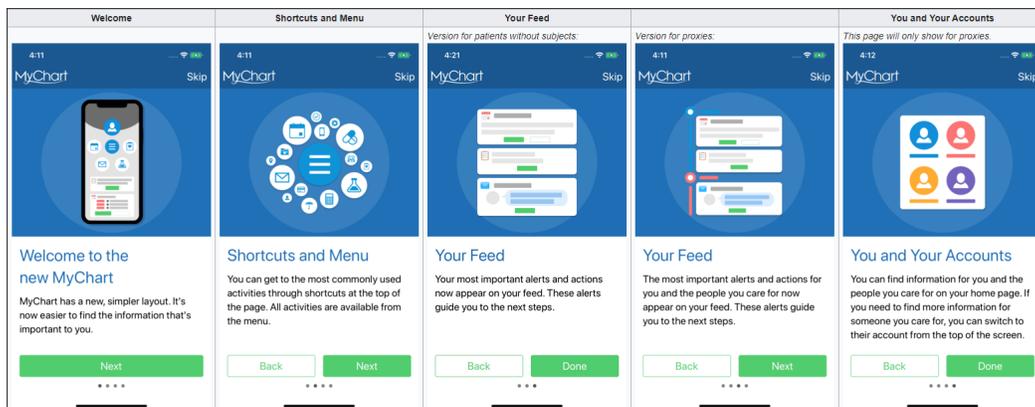
How MyChart's New Home Page Works

Shortcuts

You can get to the most commonly used activities through shortcuts at the top of the page. All activities are available from the menu.



When you log into MyChart for the first time since the change you will have onboarding screens to help orient you to the new MyChart experience.

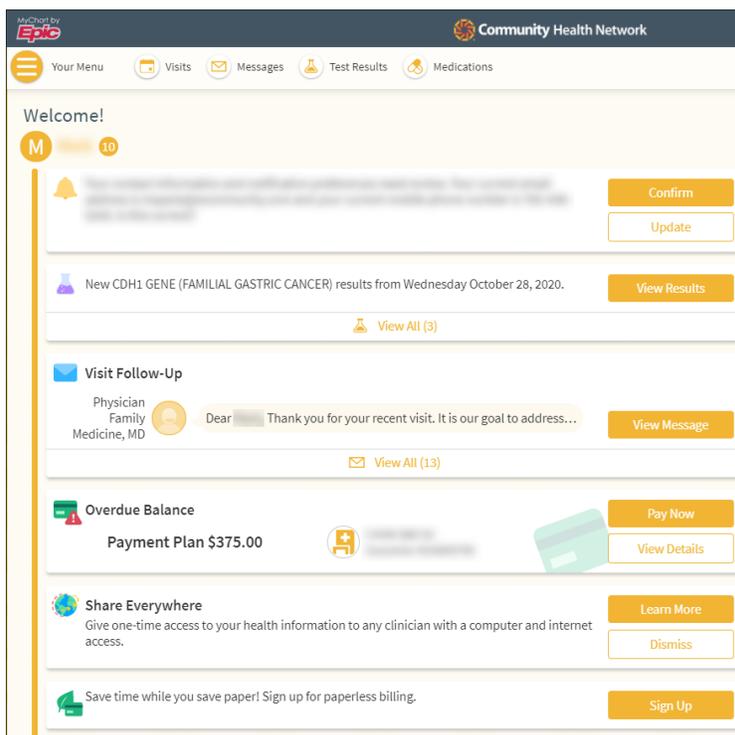


Health Feed

The health feed includes information that was previously included in the alerts section at the top of the home page. With this change, alerts are no longer used.

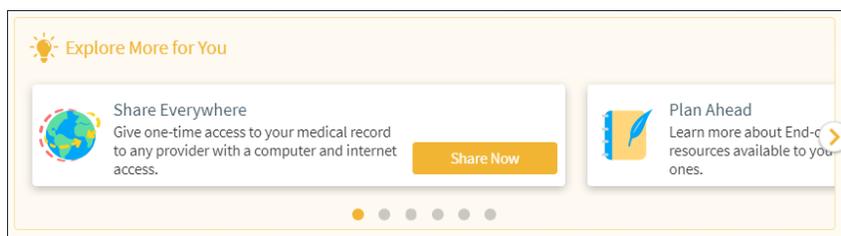
If you have proxy access to multiple patients' records, such as a parent who has access to her children's charts, information for the proxy and all patients to whom she has proxy access appears in the same feed, color-coded by person, making it easy to stay on top of everyone's care. Proxies can select a patient from the proxy menu to go to that patient's full chart.

In addition to seeing information from your organization, patients see data from organizations connected through Happy Together right in the health feed, making it easier than ever for them to take action on external information.



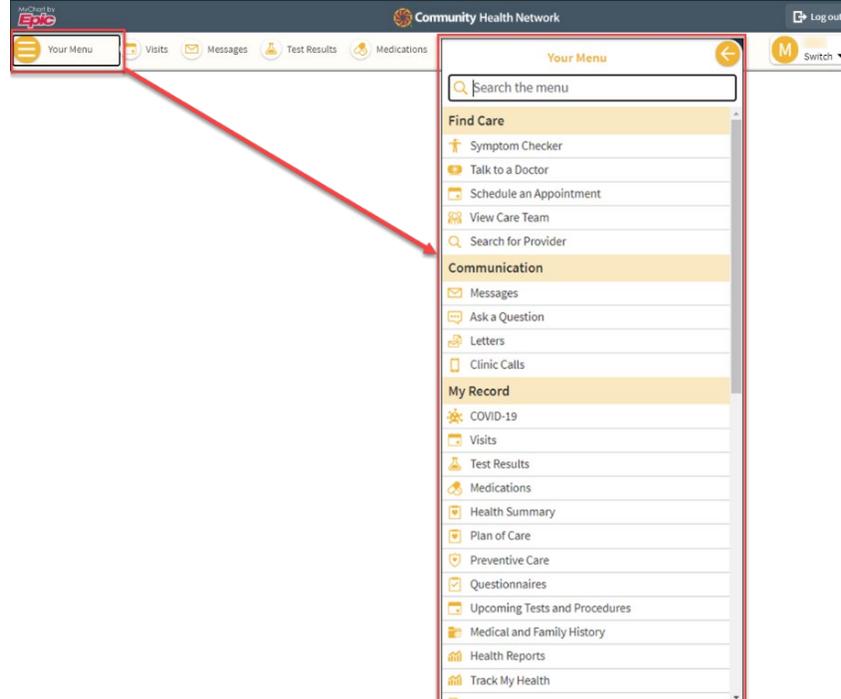
Explore More Sections

In the Explore More section, which appears at the bottom of the health feed, you will see promotions of new functionality and features in MyChart. Explore More is randomized on the home page each day.



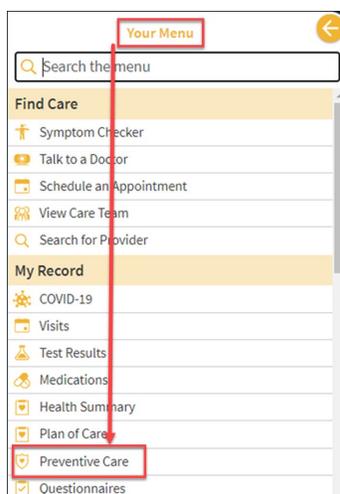
Unified Menu

The new menu provides access to every available activity, in addition to what's accessible through shortcuts or the health feed, and you can search for menu items by name. MyChart uses synonyms to help find what is needed.

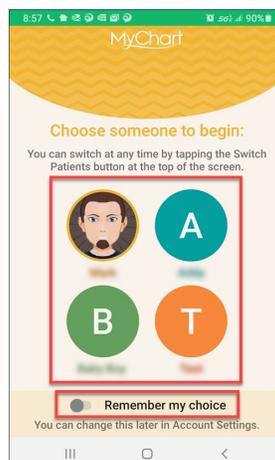


Other Changes

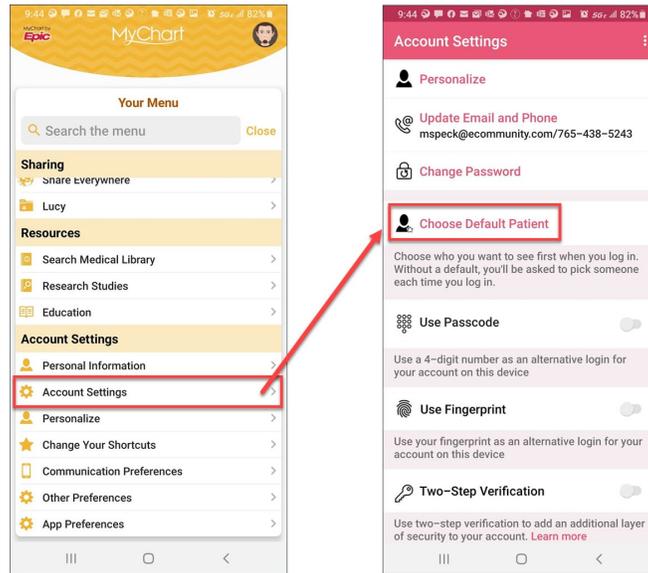
Preventive care now appears in a separate activity, rather than in the To Do activity with Care Companion tasks.



If you have proxy access to other patients when you log in to the MyChart mobile app for the first time after the new homepage is available, you'll be prompted to choose which patient's information you want to view. You also have the ability for MyChart to remember your choice for future logins.

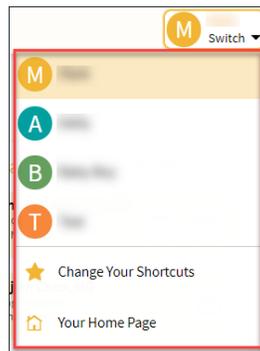


- You can change the default account under the Account Settings in the MyChart mobile app.



If you have access to other patients, other patient accounts now appear under the proxy switcher (Switch menu) in the top right corner of the MyChart website, rather than as separate bubbles across the top of the screen (on the MyChart website) or bottom of the screen (on MyChart mobile) with the patient's name and photo.

- Whether you have or don't have proxy access you can also change your photo or easily jump to your own home page from this same menu on the MyChart website. The photo option here is in addition to the workflow users already have for changing their photo on the Personalize page. If a patient does not have proxy access, the menu simply shows the patient's name



On the MyChart mobile app, patients can update colors, photos, and nicknames from the Account Settings activity, which is now available from the mobile switch menu.

