October 2016

ProHealth Provider Relations Update

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ePower

ProHealth's ePower (Provider Portal) is now available on our website at:

https://www.ecommunity.com/community-prohealth/provider-relations

Providers may login and use ePower to check claim status, eligibility and more.

Gold & Silver Plan ID Cards for 2017:

Please Note

Gold and Silver Plans for 2017 will ***NOT*** have a PCP listed on members' ID cards.

The Gold Plan is a PPO plan and Silver Plan is an HSA plan, so neither require a PCP on the card. Both enrollment materials and ID card inserts will note that members are strongly encouraged to pick a PCP to help guide their care. Members will still be instructed to call ProHealth customer service in order to update their PCP in our system, it just will no longer be stated on the ID cards at this time.

Credentialing of New Providers:

Please Note

- Credentialing through ProHealth for ALL new providers can take anywhere from 90-120 days from notification to completion.
- The Credentialing fee has increased to **$200** for ALL new providers wishing to join the Community/ProHealth network, effective 11/1/2016.

ProHealth Credentialing/Enrollment Supervisor:

Jenna White
jwhite2@ecommunity.com
Phone#: (317)621-9312

National Medical Staff Services Awareness Week:

November 6-12, 2016

- Medical Staff Awareness Week is a Celebration of Medical Staff Professionals (MSPs) who are experts in provider credentialing and privileging, medical staff organization, accreditation and regulatory compliance, and provider relations in the diverse healthcare industry.
- What role do these professionals play? They are the people behind the scenes who are dedicated to making certain that all patients receive care from practitioners who are properly educated, licensed, and trained in their specialty.
- These MSPs credential and monitor ongoing competence of the physicians and other practitioners who provide patient care services in hospitals, managed care organizations, and other healthcare settings.

MSPs are a vital part of the Community's healthcare team -

Contracting and Credentialing Corner

Providers Joining ProHealth

We would like to welcome the following providers to the ProHealth Network effective **November 1, 2016.** Hospital affiliations will be listed with each provider.

Prime SCP

- ***Beeler MD, Cole -*** Infectious Disease
  Infectious Disease Care (Employed) - CHE/CHN, CHS, CHV
- ***Burchman LCSW, Celeste S. -*** Behavioral Health
  Gallahue Mental Health Services (Employed)
- ***Burgess-Bush LCSW, Tamara -*** Behavioral Health
  Gallahue Mental Health Services (Employed)
- ***Cox LCSW, Karen -*** Behavioral Health
  Jane Pauley Community Health Center
- ***Dammeier LMHC, Cortney -*** Behavioral Health
  Gallahue Mental Health Services (Employed)
- ***Dwenger PsyD, HSPP, Deanna -*** Psychology
  Deanna Dwenger PsyD, HSPP
- ***Erickson MD, Kavita K. -*** Neuroradiology
  Summit Radiology, PC - CHRH
- ***Etheridge LMHC, Liesa D. -*** Behavioral Health
  Community Howard Behavioral Health (Employed)
- ***Fama MD, Anthony -*** Otolaryngology
  Otolaryngology Associates, LLC - CHE/CHN, CHW, CHV, CHS, CSC-S
- ***Hopen MD, Patrick -*** Ophthalmology
  Eye Surgeons of Indiana, PC - CHA
- ***Hunter LMHC, Katie -*** Behavioral Health
  Ferris & Associates LLC
- ***Hutchins PsyD, HSPP, Kelly -*** Behavioral Health
  Jane Pauley Community Health Center
- ***Lowery MD, William J. -*** Gynecologic Oncology
  Gynecological Cancer Care (Employed) - CHE/CHN, CHS, CHV, CHW

Contracting and Credentialing Corner

Providers Joining ProHealth

We would like to welcome the following providers to the ProHealth Network effective **November 1, 2016.** Hospital affiliations will be listed with each provider.

Prime SCP (Continued)

- ***Marte LCAC, Carmen* -** Behavioral Health
  Gallahue Mental Health Services (Employed)
- ***Natoli MD, Karen R.* -** General Surgery
  General Surgical Care, West (Employed) - CHE/CHN, CHW, CHV
- ***Rice Jr. MD, Charles D.* -** Gastroenterology
  Indianapolis Gastroenterology, Inc. - CHS
- ***Westrate PsyD, HSPP, Ronald M.* -** Psychology
  Ronald Westrate PsyD, HSPP

Prime SCP Advanced Practice Providers

- ***Fuller-Nave NP, Mary K.* -** Nurse Practitioner
  Community Physician Network, Heart and Vascular Care (Employed)
- ***Hewitt PA, Audrey* -** Physician Assistant
  The Dermatology Center of Indiana
- ***Isaac NP, Chelsea* -** Nurse Practitioner
  Jane Pauley Community Health Center
- ***King NP, Briana* -** Nurse Practitioner
  Central Indiana Orthopedics
- ***Meeks NP, Martita* -** Nurse Practitioner
  Touchpoint Senior Living
- ***Rayner NP, Sarah* -** Nurse Practitioner
  Community Hospital Oncology Physicians
- ***Terrell NP, Wendy* -** Nurse Practitioner
  Community Physician Network, OB/GYN Care (Employed)
- ***Werner NP, Lacey E.* -** Physician Assistant
  Community Physician Network, Heart and Vascular Care (Employed) - CHE/CHN, CHW, CHV

Contracting and Credentialing Corner

Providers Joining ProHealth

We would like to welcome the following providers to the ProHealth Network effective **October 1, 2016.** Hospital affiliations will be listed with each provider.

Community ProHealth

Prime PCP

- ***Land DO, Tara -*** Family Medicine

  Community Physician Network, Family Medicine Care (Employed) - CHE/CHN, CHW, CHV
- ***Malicay MD, Margaret M. -*** Family Medicine

  Community Physician Network, Family Medicine Care (Employed) - CHA
- ***Quant-Callender MD, Teresa M. -*** Pediatrics

  Pediatric Care, Anderson (Employed) - CHA

Prime PCP Advanced Practice Providers

- ***Johnson NP, Tiffany -*** Nurse Practitioner

  St. Francis Medical Group / IIMC
- ***Marciniec NP, Michael -*** Nurse Practitioner

  St. Francis Medical Group / IIMC

Prime OBGYN Advanced Practice Providers

- ***Amrine NP, Sarah M. -*** Family Nurse Practitioner

  OB/GYN Care (Employed) - CSC-N

Termed Providers

The following providers will no longer be participating with ProHealth:

- ***Berebitsky MD, Kimberly S. -*** Internal Medicine, termed 10/31/2016
  Stephen J. Shideler, MD, PC
- ***Chong MD, Tae Kae -*** Nephrology, termed 10/31/2016
  Indiana Nephrology & Internal Medicine PC
- ***Fox DO, Seth D. -*** Ophthalmology, termed 10/31/2016
  Corneal Consultants of Indiana
- ***Giannini NP, Theresa L. -*** Nurse Practitioner, termed 10/31/2016
  Community Physician Network, Heart and Vascular Care (Employed)
- ***Lane PA, Shelby A. -*** Physician Assistant/Neurosurgery, termed 10/31/2016
  Central Indiana Orthopedics
- ***Mehdiratta MD, Atam J. -*** Gastroenterology, termed 10/31/2016
  Community Physicians of IN, Inc / Gastroenterology Care (Employed)
- ***Michaud-Novak LCSW, Daniel E. -*** Licensed Clinical Social Worker, termed 10/31/2016
  Novak Counseling
- ***Nelson NP, Courtney L. -*** Nurse Practitioner, termed 10/31/2016
  St. Francis Medical Group / IIMC
- ***Parker MD, Andrew C. -*** Anesthesiology, termed 10/31/2016
  Southeast Anesthesiologists, PC
- ***Rose LCSW, Michael E. -*** Licensed Clinical Social Worker, termed 10/31/2016
  Community Hospitals of IN, Inc. / Gallahue Mental Health Services (Employed)
- ***Shoemaker MD, Michael L. -*** Family Medicine, termed 10/31/2016
  Franciscan Physician Network
- ***Tempel NP, Mary Jo -*** Nurse Practitioner, termed 10/31/2016
  Dermatology, Inc.
- ***Terefe-Gifawossen MD, Ejegayehu -*** Internal Medicine, termed 10/31/2016
  Community Howard Physicians Network, LLC / Community Howard Regional Health Hospitalists

Visionary Health Group

Are you an independent practice that needs consulting/financial help? ...

Integrated physician consulting services

A division of VEI since 1987, Visionary Health Group (VHG), formerly known as Indianapolis Medical Management (IMM), has provided physician practice management and consulting services for more than 20 years. VHG prides itself in providing comprehensive, tailor-made services that meet and exceed the needs of its physician clients. VHG's consulting and evaluation services have been designed to objectively evaluate every aspect of a medical practice and to provide realistic solutions to the challenges faced by physicians today. VHG offers a diverse team of skilled individuals to assist you with your various practice needs.

Complimentary business assessment available upon request

Consulting and practice operations

- Revenue cycle management
- Documentation and coding experts
- Financial consulting and reporting
- Payer credentialing and enrollment Practice/business start-up
- Full suite of human resource services
- OSHA/HIPAA compliance
- Project management
- Process improvement
- Development of policy and procedures

Please Contact:

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Community Visionary Health Group

Certified Professional Coder - Registration Information

An Exam Preparation Course for 2017 - Presented by Visionary Health Group

Details

Location:
6626 East 75th St.
Indianapolis, IN

Days / Times
Monday
January 9 –
June 19, 2017
4:30 pm – 9:00 pm

Saturday
(Class size limited)
January 14 –
June 24, 2017
8:30am – 1:00pm

Final Exam – Friday,
June 30, 2017
8:00 am – 5:00 pm

Course Fee
$3,100.00

$750.00
deposit required
with registration.

10% discount if paid in-full by the first class!!!

Community Health Network Employees qualify for special discount

Looking for an opportunity to reach a higher level of skill and recognition in the field of medical coding? We invite you to attend our comprehensive 24-week certification prep course.

The Professional Medical Coding Curriculum (PMCC) is geared toward learning the proficiency required to correctly code CPT®, HCPCS and ICD-10-CM for medical procedures performed by the **physician**. After passing the AAPC certification exam, students with at least 2-years previous work experience in the field will be recognized as a **Certified Professional Coder (CPC).** Those who have not yet gained this experience will be recognized as a **Certified Professional Coder Apprentice (CPC-A).** Upon completion of the 80+ hour PMCC course and one year experience has been obtained, the apprentice status will be removed by the AAPC.

This course is not an introductory class and is designed for those who have experience with medical billing, coding, physician office and/or have experience in a field using medical terminology, anatomy and physiology. Study time both inside and outside of class is required.

This session, we are offering 2-classes - Monday night and Saturday morning. As space for the Saturday class is limited, we will take those registrations on a first come first serve basis. See the *Saturday Registration* Flyer for additional details.

The $3,100.00 course fee includes:

- 24-Week Classroom Instruction by an AAPC Certified Coding Instructor
- Professional Medical Coding Curriculum (PMCC) Medical Coding Training Manual and Practical Application Lab Book
- AAPC Student Membership
- AAPC CPC Exam Fee
- 2017 CPT Professional Edition
- 2017 HCPCS Level II Expert
- 2017 ICD-10-CM Expert for Physicians, Vol. 1&2
- AAPC Online Access

How do I register?

- Two dates to choose from; three easy ways to register. Email, US Mail or Phone. See ***"PMCC 2017-Registration Form"*** for details. Upon receipt of the registration and $750 deposit, you will receive confirmation with further information.
- No registration will be confirmed without the deposit of $750.

How do I pay for the course?

- The $750 registration deposit applies to the course fees.
- We accept checks, VISA, MasterCard, and Discover.
- You may pay in-full, at any time, or we offer monthly and bi-weekly payment plans that are designed to pay-off before the end of the course. If interested, please ask for payment plan details.

SPECIAL INCENTIVE – RECEIVE A 10% DISCOUNT IF YOU PAY THE ENTIRE COURSE FEES IN-FULL BY THE FIRST CLASS

Community Visionary Health Group

PMCC 2017 - Registration Form

Saturday Mornings

Details

Location:
6626 East 75th St.
Indianapolis, IN

Days / Times
Saturday –
January 14 –
June 24, 2017
8:30am – 1:00pm

Final Exam – Friday,
June 30, 2017
8:00 am – 5:00 pm

Course Fee
$3,100.00

$750 deposit required with registration.

10% discount if paid in-full by the first class!!

Community Health Network employees qualify for a special discount.

Fill out and sign where indicated and email entire form with deposit information to dcharrlin@ecommunity.com; or by US mail to: *Visionary Health Group – Attn: Debbie Charrlin 6626 E. 75th St., #525, Indianapolis, IN 46250* or to process via phone, 317.621.7197 or 877.413.4231.

REGISTRATION DEADLINE – December 16, 2016

Of Special Note: **This class is limited to the first 10-registered students. If the class is full and you wish, we will register you for the Monday evening class. You will receive notice in your confirmation.**

Please check ONE below.

If Saturday class is full:

_____ **Register me for the Monday night class**

_____ **I DO NOT wish to register for the Monday class.**

Name _____ **Date** _____

Address _____ **City/St/Zip** _____

Phone _____ **Email** _____

Current AAPC Member ___ **No** ___ **Yes** **If yes, membership number** _____

Current Credentials, if any _____

Payment Information

_____ **VISA Amount** _____ **MC Amount** _____ **Check Amount**

***Make checks payable to Visionary Health Group**

Card # _____ **Expiration Date** _____

Name on Card _____

Signature _____

**If billing address on card does not match the address above, please provide additional address*

Before returning form, please read below, initial and check fields when applicable

____ (Initial) Refund Policy: The $750 registration fee is refundable if requested prior to 30-days before the start of class. Absolutely ***No Refunds*** will be given after the course begins. All cancellations must be in writing and emailed or faxed to dcharrlin@ecommunity.com. Visionary Health Group reserves the right to cancel class if the minimum enrollment is not met. In this situation, the client will be refunded the entire amount paid.

____ (Initial) I understand that I will not be allowed to attend class if scheduled payments are not made on time.

____ (Initial) Returned checks and rejected card payments will be subjected to a $25.00 processing fee.

Please help us identify our students:

I am currently working/have worked in: ____ **Medical Billing/Coding** ____**Physician Office** ____ **Hospital** _____ **Other**

I'm taking this course to: _____

_____.

Community
Visionary Health Group

PMCC 2017 – Registration Form
Monday Evenings

Details

Location:
6626 East 75th St.
Indianapolis, IN

Days / Times
Monday evenings –
January 9 –
June 19, 2017
4:30 pm – 9:00 pm

Final Exam – Friday,
June 23, 2017
8:00 am – 5:00 pm

Course Fee
$3,100.00

$750 deposit required with registration.

10% discount if paid in-full by the first class!!

Community Health Network employees qualify for special discount

Fill out and sign where indicated and email entire form with deposit information to dcharrlin@ecommunity.com; or by US mail to: *Visionary Health Group – Attn: Debbie Charrlin 6626 E. 75th St., #525, Indianapolis, IN 46250* or to process via phone, 317.621.7197 or 877.413.4231.

REGISTRATION DEADLINE – December 16, 2016

Of Special Note: Previous interest for this course has been great and the class size is limited. To guarantee your seat in class, please return your registration and deposit, as soon as possible.

Name _____ Date _____

Address _____ City/St/Zip _____

Phone _____ Email _____

Current AAPC Member ___ No ___ Yes If yes, membership number _____
Current Credentials, if any _____

Payment Information

_____ VISA Amount _____ MC Amount _____ Check Amount
*Make checks payable to Visionary Health Group

Card # _____ Expiration Date _____

Name on Card _____

Signature _____
*If billing address on card does not match the address above, please provide additional address

Before returning form, please read below, initial and check fields when applicable

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____ (Initial) I understand that I will not be allowed to attend class if scheduled payments are not made on time.
____ (Initial) Returned checks and rejected card payments will be subject to a $25.00 processing fee.

Please help us identify our students:
I am currently working/have worked in:
____ Medical Billing/Coding ____Physician Office ____ Hospital _____ Other

I'm taking this course to:_____

_____

Provider Relations Department
6626 E. 75th St, #500
Indianapolis, IN 46250
Phone: 317-621-7581
www.ecommunity.com/prohealth

Department Staff

Jenny Bouck, Provider Relations Manager
jbouck@ecommunity.com

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Hollie Putzback, hputzback@ecommunity.com

Provider Relations Coordinators:
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