



**Community**  
Physicians of Indiana

To ensure you have an  
exceptional patient experience,  
*we commit to...*

*Respect your privacy*

*Provide the safest, highest quality medical care*

*Treat you and your family with courtesy, respect, and dignity*

*Provide prompt, pleasant acknowledgement when you  
come to our practice*

*Deliver timely access to care, keeping you informed  
of unintended delays*

*Actively listen to your concerns, serving as an advocate  
for your best interests*

*Clearly communicate with you to be sure you understand  
your treatment options*

*Work with you as a member of our care delivery team*

*Provide timely results and follow-up to ensure you receive  
the best care*

*Provide prompt, courteous resolution of concerns should  
your expectations not be met*

Help us better serve you. Please provide feedback on a comment card.  
(Name and phone # is optional)